

TARIFF CARD - DOMESTIC PNG CONSUMERS.

Sr. no.	Category	UOM	Services	Applicable visit charges (Rs.)	Manpower inspection & liaison charges (Rs.)	Type (Service + Material)
1	Connection for Geyser in bathroom (additional point/ additional piping).	Mtr.	Rs. 2,500 upto 5 mtr. Above 5 mtr. Below rates shall be applicable. GI Pipe/ mtr. (1/2") = Rs. 431/- GI Pipe/ mtr. (3/4") = Rs. 453/- Cu Pipe/ mtr. = Rs. 464/- Appliance Valve (1/2") = Rs. 349/-	Rs. 150/-	Nil	Service + Material
2	Kitchen or Bathroom Pipeline Modification:- For extra kitchen point/ change/ modification/ shifting of GI pipeline within customer premises.	Mtr.	(a) Refixing of length @ Rs. 350/- per mtr. using existing material. (b) If additional pipe will be installed then below mentioned rates shall be applicable. upto 5 mtr. Rs. 2,500. above 5 mtr. below rates shall be applicable. GI Pipe/ mtr. (1/2") = Rs. 431/- GI Pipe/ mtr. (3/4") = Rs. 459/- Cu Pipe/ mtr = Rs. 464/- Appliance Valve (1/2") = Rs. 349/-	Rs. 150/-	Rs. 500/-	Service + Material
		No.	If no modification is carried out.	Rs. 150/-	Nil	NA
3	Conversion of additional / new burner (excluding supply of rubber hose) after FIRST NG conversion in case of changes / repair / modification in kitchen appliances.	No.	No. of Burners X Rs. 100/-	Rs. 150/-	Nil	Service
4	Reconversion to LPG.	No.	No. of Burners X Rs. 100/-	Rs. 150/-	Nil	Service
5	Temporary dis-connection (personal reason) - non-dismantling of GI / Cu installation.	No.	1,000 (for 1 year). (No additional charges for re-connection except visit charges).	Rs. 150/-	Nil	Service
6	Temporary dis-connection / plugging of MDPE service line for existing user.	Mtr.	Rs. 2,320/- per mtr. Fittings/ end cap cost per piece - Rs. 80/-	Rs. 150/-	Nil	Service + Material
7	Replacement of flexible rubber Hose (Suraksha hose) in addition to one provided at the time of FIRST NG conversion (On customer's request).	No.	Rs. 250/-	Rs. 150/-	Nil	Service + Material
8	Replacement / installation of new isolation/ appliance Valve (extra point).	No.	Appliance Valve = Rs. 450/- each Isolation Valve = Rs. 450/- each	Rs. 150/-	Nil	Service + Material
9	Re-installation (GI pipe- 3/4", 1/2" & Cu pipe) / restoration of installation.	Mtr.	Rs. 350/- per mtr.	Rs. 150/-	Rs. 500/-	Service + Material
10	Temporary Dis-connection (renovation) / removal charges for GI/ Cu Pipeline. After temporary disconnection, material shall be kept in custody of Haryana City Gas.	Mtr.	If inside Kitchen, (A) Dis-mantling (GI Pipe - 3/4", 1/2" & Cu Pipe) - Rs. 100 per mtr. (B) Dis-mantling of appliance Valve - Rs. 107/- each.	Rs. 150/-	Rs. 500/-	Service
			If kitchen, lateral & riser complete, (A) Dis-mantling (GI Pipe- 3/4", 1/2" and Cu Pipe) - Rs. 100 per mtr. (B) Dis-mantling of appliance Valve - Rs. 107/- each.			
11	Permanent Disconnection (as requested by customer). After permanent disconnection, material shall be kept in custody of Haryana City Gas.	Mtr.	Only appliance removal & plugging. - Rs. 110/-	Rs. 150/-	Nil	Service
			(A) Dismantling (GI pipe- 3/4", 1/2" and Cu pipe) - Rs. 100 per mtr. (B) Dismantling of Appliance Valve - Rs. 107/- each. (C) Dismantling of Isolation Valve - Rs. 107/- each.	Rs. 150/-	Nil	Service
12	Replacement of gas meter (if tampered / externally damaged by customer).	No.	Rs. 1000/- (as penalty) + Rs. 1200/- (per gas meter) + Rs. 462/- (for additional fittings/ material).	Rs. 150/-	Nil	Service + Material
13	Replacement of Meter Regulator (if tampered / externally damaged by customer).	No.	Rs. 500/- (as penalty) + Rs. 695/- (per pc.) + Rs. 374/- (for additional fittings/ material).	Rs. 150/-	Nil	Service + Material
14	Painting of GI pipe (On customer request).	Mtr.	Rs. 50/- per meter	Rs. 150/-	Nil	Service + Material
15	Damage to aboveground piping (material & installation).	Mtr.	(A) Rs. 3,000/- (penalty charges) + (B) Modification charges as per Cl. no. 2 + (C) Item-wise cost of material (i.e. Meter / Regulator / Fittings etc.) whichever is replaced.	Rs. 150/-	Nil	Service + Material
16	Re-measurement of PNG installation / extra Pipe (on customer request).	No.	Nil	Rs. 150/-	Rs. 500/- (in case no variation observed).	Service
17	Flame problem	No.	Free service - upto 15 days of first NG conversion & new stove conversion. After 15 days, Rs. 100/- per burner (i.e. no. of burners X Rs. 100/-).	Rs. 150/-	Nil	Service
18	Meter related issues (running fast).	No.	Rs. 1,200/- (As penalty, if meter is not malfunctioning).	Rs. 150/-	Nil	Service
19	Wrong meter reading	No.	If reading not wrong.	Rs. 150/-	Nil	Service
20	MDPE Pipeline laying / shifting - 20 mm.	Mtr.	Rs. 568/- per mtr.	Rs. 150/-	(A) Rs. 500/- as inspection charges + (B) Rs. 3,000/- as liaison charges with local authorities.	Service + Material
	MDPE Pipeline laying / shifting - 32 mm.	Mtr.	Rs. 644/- per mtr.	Rs. 150/-		
	MDPE Pipeline laying / shifting - 63 mm.	Mtr.	Rs. 872/- per mtr.	Rs. 150/-		
	Transition fitting shifting including construction of pedestal.	No.	Rs. 3190/- per No.	Rs. 150/-		
21	Damage to underground assets (PE pipeline damage / TF damage due to customer).	No.	(A) Penalty of damage on a/c of lapses in safety (Rs. 5,000/-) + (B) Repair Charges (Cl. No. 20) + (C) Gas loss.	Rs. 150/-	Nil	Service + Material
22	Leakage testing of individual house (on customer request).	No.	Nil	Rs. 150/-	Rs. 400/- as inspection charges.	Service
23	Emergency Call- Leakage at 21 mbar - rubber Tube, GI Pipe & Copper Tube, appliance Valve & fittings etc.	No.	Nil	Nil	Nil	Service
24	Replace / install Clamp - 3/4" & 1/2" (on customer request).	No.	Rs. 55/-	Rs. 150/-	Rs. 200/- as inspection charges.	Service + Material
25	Replace / install PVC Clamp for Cu (on customer request).	No.	Rs. 22/-	Rs. 150/-	Rs. 200/- as inspection charges.	Service + Material
26	Replace / install Meter Bracket (on customer request).	No.	Nil	Rs. 150/-	Rs. 200/- as inspection charges.	Service + Material
27	Replacement of Anaconda (on customer request).	No.	Rs. 450/- per pc.	Rs. 150/-	Nil	Service + Material
28	No gas supply	No.	Nil	Nil	Nil	Service

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29	Improper PNG installation - GI & Copper (if customer complaining regarding improper installation after RFC/ NG).	No.	After RFC & signing of customer, rates applicable as per Cl. No. 2.	Nil	Nil	Service
30	(i) Cheque dishonour charges (due to insufficient funds). (ii) Cheque dishonour (for any other reason).	-	(i) Rs. 500/- (ii) Rs. 500/-	Nil	Nil	NA
31	Late payment charges (every billing cycle).	-	Rs. 50 : If pending bill amount between Rs. 51 - Rs. 300. Rs. 75 : If pending bill amount more than Rs. 300 & ≤ Rs. 999. Rs. 100 : If pending bill amount more than Rs. 999 ≤ Rs. 2,000. Rs. 250 : If pending bill amount more than 2000.	Nil	Nil	NA
32	Name Transfer Charges.	-	In case of re-sale / Internal : Rs. 500/- In case of Builder / Demise : Rs. 250/-	Nil	Nil	NA
33	Minimum billing charges.	-	(i) Rs. 250/- (Minimum billing charges). (ii) Rs. 250/- (Provisional bill in case of house found locked).	Nil	Nil	NA
34	Advance deposit in case of payment default.	-	Rs. 1,000/-	Nil	Nil	NA
35	Temporary dis-connection (in case of payment default for two consecutive billing cycles).	-	Rs. 3,000/-	Nil	Nil	-
36	Re-connection after permanent dis-connection (in case of permanent disconnection due to non-payment of outstanding bill).	No.	New connection to be applied.- Rs. 7000/-	-	-	-
37	Legal charges (In case of notice served for payment default).	-	Rs. 2,000/-	-	-	-
38	MDPE guard replacement	No.	Rs. 500/-	Rs. 150/-	-	Service + Material
39	Un-authorized extra tap off / Tee connected either using rubber Tube or any other mode.	-	Rs. 2,000/- (Penalty charges).	-	-	-
40	SR shifting charges	No.	1. Rs. 10,000/- for SR shifting only. 2. Laying charges shall be as per sr. no. 20.	-	-	Service + Material
41	Un-authorized GI Pipeline / copper Pipeline extension / removal.	-	1. Rs. 1,000 as penalty. 2. Laying charges shall be as per sr. no. 20.	-	-	-
42	Un-authorized GI Pipeline / copper Pipeline support / Clamp removal.	-	Rs. 1000/- (Penalty charges).	-	-	-
43	Un-authorized extension of flexible rubber Hose more than 1.5 meter or concealing of Rubber Hose / GI Pipeline.	-	Rs. 1000/- (Penalty charges).	-	-	-
44	Un-authorized dis-connection / re-connection of PNG connection by customer without informing service provider.	-	Rs. 1000/- (Penalty charges).	-	-	-

NOTE

- 1 For commercial & industrial connections, separate charges shall be applicable.
- 2 The rates of material and services may change subject to change in company's policy.
- 3 The rates of services offered above are exclusive of taxes.